

## Get Involved

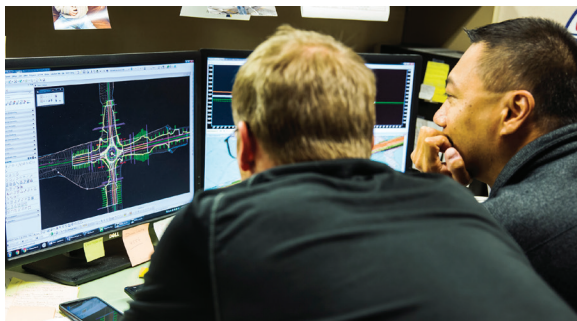
When a construction project is planned close to your home or business, getting involved early is the surest road to surviving it. This brochure and a 29-minute documentary ([vimeo.com/3761368](https://vimeo.com/3761368)) have been produced to provide you with vital information and survival strategies that can help you and your business community cope during road reconstruction.

When construction starts it can be an abrupt change. The arrival of the heavy equipment, roadblocks and detour signs may change traffic patterns. Please remember the construction is temporary and there are steps you can take that will make a difference.

## When Does It Begin?

All highway construction and reconstruction consists of two phases: ***the design phase and the construction phase.***

Many projects have a design phase of five or more years. Public meetings on any major proposed construction are held during the design phase. Each NDOT District Engineer is responsible for coordinating the state's efforts and acts as the public liaison for projects in their district.



## Get involved and stay involved!

By attending public meetings and contacting the District Engineer you can ask questions, express your concerns and make suggestions about important design decisions. And you'll be better informed regarding the impact the project might have in your situation. Exercise your right to know:

- the scope and design of the project
- what to expect
- the key contacts
- start up and completion dates

By the time the construction crew arrives on-site most design decisions have been made.

## District Project Manager

Knowing who's who in your highway district will put you in touch with the people who can answer your questions and address special situations. The Project Manager reports on-site daily and deals with the construction workers and the public. If a problem arises, the District Project Manager is the person best equipped to resolve the issue.

Call your district office and find out who is the Project Manager for your site, the field office location and local phone number. Stay in touch. The Project Manager can work with individual requests concerning day-to-day operations.

You can have input on such issues as access to business sites, parking and construction scheduling. The Project Manager can notify you well in advance of power or water shutoff dates so that you may plan accordingly.



## Things To Do Now

Get the word out. Develop ads for newspaper, radio or television. Advertise the route to your business area. Start a campaign, give your association a name or logo, and use it throughout the construction period.

Run special promotions, have a flea market, cookout, block party, parade or grand finale days. Use bumper stickers, signs, hardhats or other advertising specialties.

Hook up a construction hotline or appoint a construction liaison from your association to stay informed. Hold weekly construction meetings. Keep signs posted—detour routes, maps, business hours or delivery services.

Contact other business communities and find out what they did. Gear up, prepare and communicate with state, local and business officials.

When it comes to the season of road construction, active involvement and communication with your business community and NDOT officials is your most powerful strategy and the surest route to surviving and thriving through roadway reconstruction.

***And remember — The road ahead will be better than ever!***

## Survival Strategies

### Organize!

The importance of getting involved early, attending public meetings and contacting your District Project Manager are strategies that will keep you ahead of and prepared for the construction.

There are various creative survival tactics that business communities have devised and employed successfully to keep their business solvent.

## The Business Association

Forming a business association can help you and your community in several ways. It provides an information and support network for business owners to come together to share their problems and concerns and discover that they are not alone—that other businesses face a similar set of issues. It is an opportunity to brainstorm and develop strategies that can work within the construction circumstances your local highway project presents. It is a chance to pool resources and coordinate the effort to let the public know you are open for business.



## Nebraska Department of Transportation District Engineers

**District 1**  
Thomas Goodbarn  
Lincoln  
402-471-0850

**District 2**  
Timothy Weander  
Omaha  
402-595-2534

**District 3**  
Kevin Domogalla  
Norfolk  
402-370-3470

**District 4**  
Wesley Wahlgren  
Grand Island  
308-385-6265

**District 5**  
Doug Hoevet  
Gering  
308-436-6587

**District 6**  
Gary Thayer  
North Platte  
308-535-8031

**District 7**  
Kurt Vosburg  
McCook  
308-345-8490

**District 8**  
Mark Kovar  
Ainsworth  
402-387-2471

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DEPARTMENT OF TRANSPORTATION

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# In This Together



## How Your Business Can Survive and Thrive Through Roadway Reconstruction