

# Engaging Communities & Building Equity

DULCE SHERMAN, OWNER & CHIEF HR ADVISOR





ShermanExecutiveConsulting.com

## Small Business Owner

- 30+ years of Human Resources leadership experience
- For profit and nonprofit industries
- Owner of Sherman Executive Consulting
- Experience as Senior HR Leader

#### **EDUCATION**

Graduate – level Certificate in Organizational Development
Master of Arts, Management
Bachelor of Arts, Human Resources Management
Nonprofit Executive Institute, Nonprofit Association of the Midlands
LeadDIVERSITY Program, Inclusive Communities
Racial Equity Institute, Part I & 2, and Latino Challenges
Emergenetics, Predictive Index and ToP training

#### **COMMUNITY WORK**

- Boards- Latino Center of the Midlands, Girl's Inc. of Omaha, Millard Public Schools Foundation, UNO Internship Advisory Council
- Public Speaking YP Summit, CODE, NE Hispanic Chamber of Commerce Inclusive Communities, Latino Commission for NE, OLLAS
- Civic Engagement Biden National Campaign and Presidential Delegate 2020, NDP LatinX Caucus Chair/Vice Chair, Douglas County Dems Vice Chair, and past MPS school board candidate
- Founder Healing for Hope support meetings





That's me! Traviesa (nickname)

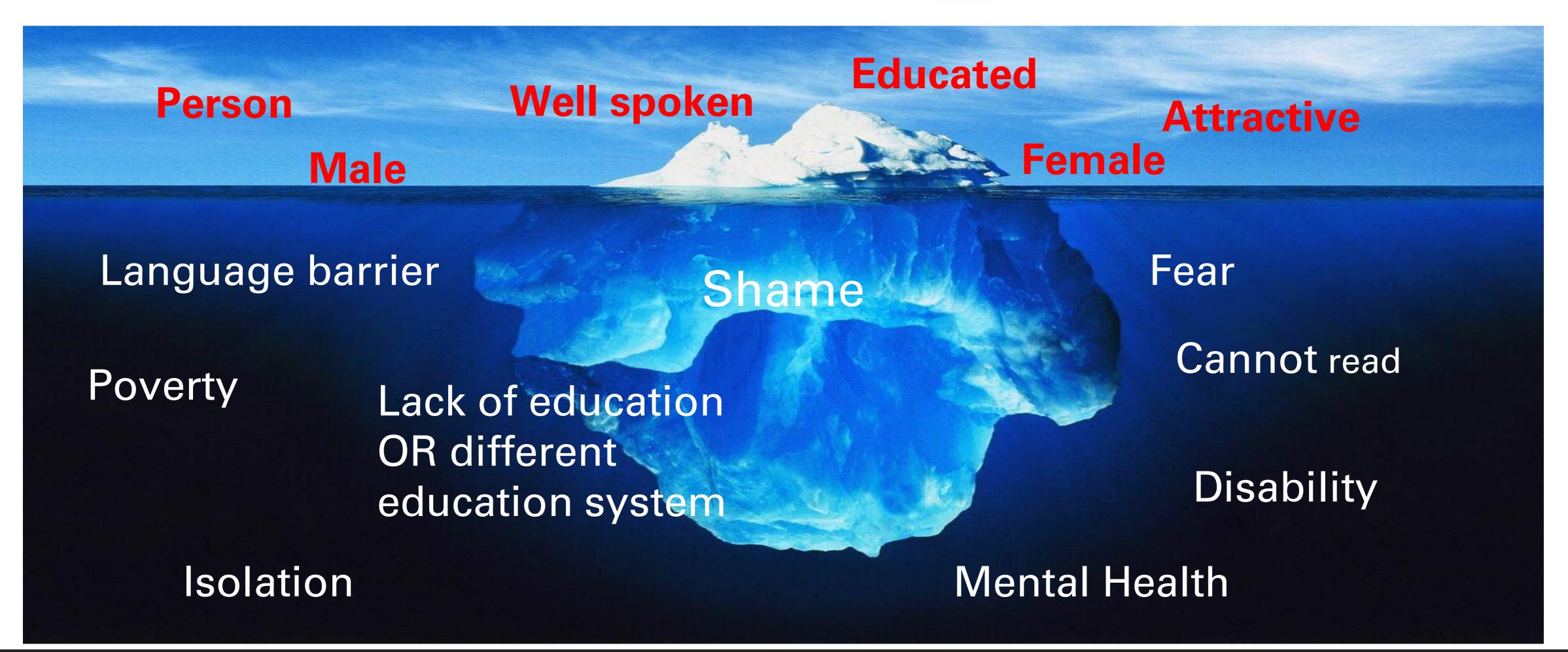


# My Family (Familia)

Born in Grand Island and graduated from Minden High School in Nebraska!







# My Family



That's me!!!



# Ways We Can Engage More Communities

- Identify areas of growth or under utilization in communities
- Build relationships (churches, neighborhood associations, sports events, dances, etc.)
- Find a volunteer within the same community that can serve as a spokesperson for their community
- Hire someone that can identify, looks like the community and speaks, the language if needed.
- Schedule on going and regular meetings at times they can attend



### How Do You Build Trust

- Relationships are key (call them by name, remember details about them and ask them about it)
- Meet with them (in person, online, call them)
- Be honest, Help them or refer them
  - Build partnerships with other agencies (services, grants)
  - Follow up with them (call, post card or when you see them again)
  - Measure and share results (pre and post surveys)



# Psychological Safety?

#### Do You Remember How You Felt?

- Having to respond or tell your parents?
- First Accident or Traffic Ticket?
- Getting a bad grade on a test or class?
- Getting into trouble?

Example: Feeling safe without fear of negative repercussions....





# City Officials, Police officers, Firemen, School Administrators, Physicians, Attorneys...

- •Visit communities proactively to remove any stigma of fear, misinformation, or raise awareness that authorities can help
- Educate on services available and how to access them
- Provide bilingual materials or interpreters
- Be their Voice -Understand needs, organize and respond to build trust (Examples: Police at Hospitals, Parent meetings of children)

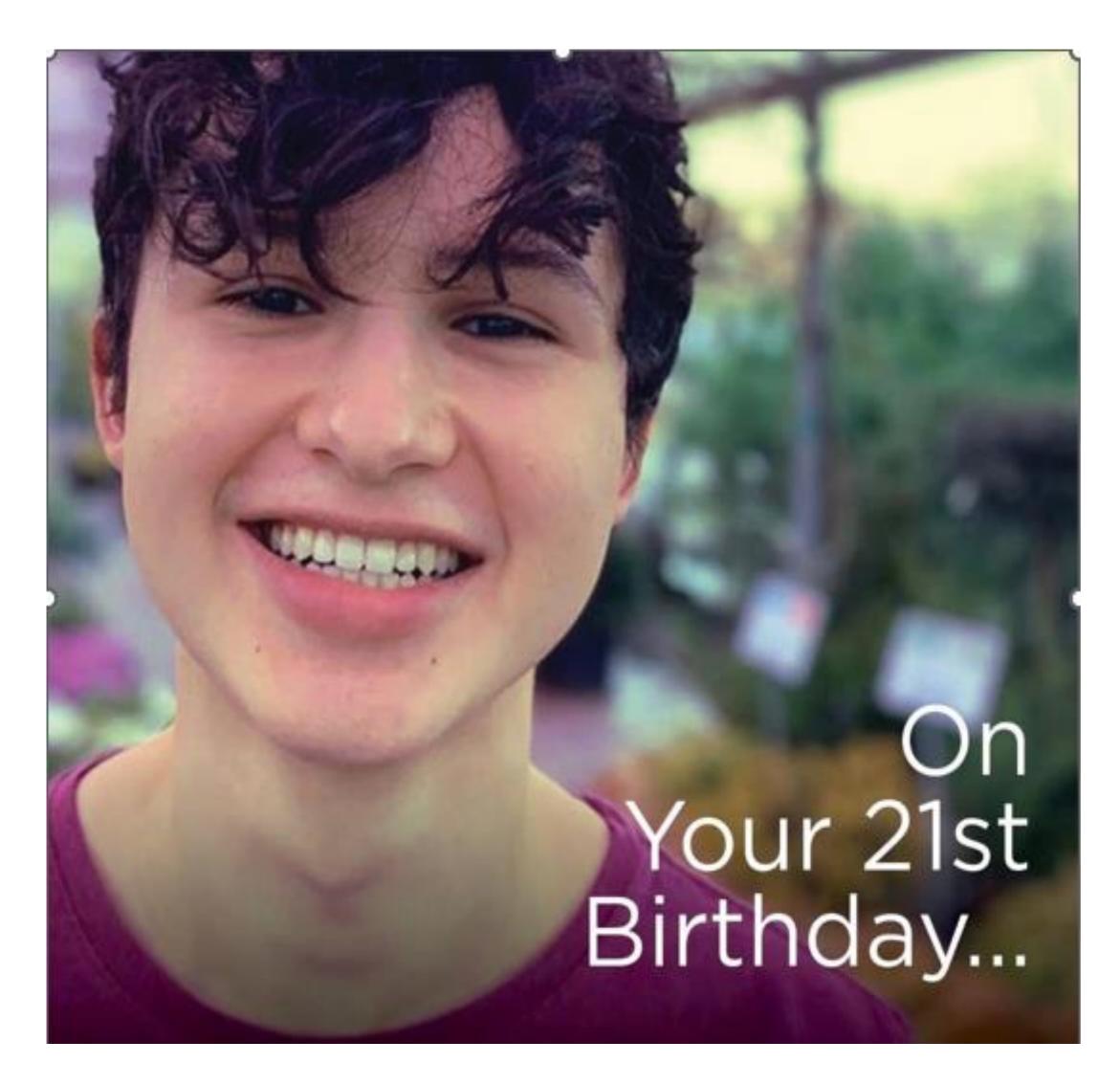
## In the Service of Life



- Serving is different from helping
- Helping is based on inequality; it is not a relationship between equals
- People feel this inequality (incurring debt, shame)
- Service is when our work sustains us

Treat Others Like they want to be Treated & Show Compassion (iceberg effect)





# Dedicated to my son Jon - Jon

If you are someone you know is contemplating harming themselves, please call or text 988, the Suicide & Crisis Hotline.

Tell someone.

You matter.

No Shame.



# Thank You!

#### Questions & Answers

Dulce Sherman, Owner & Chief HR Expert <a href="https://www.ShermanExecutiveConsulting.com">www.ShermanExecutiveConsulting.com</a> 402 305-2236