

NEBRASKA AIRPORT REMINDERS

NDOT DIVISION OF AERONAUTICS | MAY 2024 | SAM SCAMS



SAM SCAMS

ABOUT: During this time of year, spam calls and emails offering to renew your SAM registration for a fee are common. **Remember, it is FREE to register or renew at SAM.gov, or NDOT Division of Aeronautics can assist you at no charge.** Be cautious of these spam communications.

ITEM 1: BE ALERT

Unscrupulous actors are targeting airport sponsors with offers to help with SAM.gov registrations and renewals. These scammers aim to charge for a free service or gain access to sensitive information like banking or login details.

ITEM 2: WHAT TO LOOK FOR

Scammers often create a sense of urgency. Their email subject lines might include:

- "Your Federal Profile is Almost Complete. Immediate Action Required!"
- "Get started with the SAM.gov renewal process online."
- "Update your SAM.gov account before it expires!"

Other warning signs include:

- The contacting entity charges fees for doing business.
- Emails do not have addresses ending in .edu or .gov. Be wary of others (.com, .info, .biz).
- Scammers may quote false FAR fines ranging from \$10,000 to \$100,000 for "errors in your registration."
- If you are asked to confirm your bank account details, be cautious, especially since your routing and checking information in SAM is hidden from the public.

Reports also indicate that scammers pose as federal employees, calling sponsors directly and asking for payment or information to create or update their SAM.gov accounts. The federal government will never request payment for creating a SAM.gov account. For account creation or renewal, visit SAM.gov. For assistance, visit the Federal Service Desk (FSD) website at [FSD.gov](https://www.fsd.gov), which is also a free federal service.

ITEM 1

Be Alert

ITEM 2

What to look for

NEED HELP?

Dave Lehnert or Tiffany Thompson with the Division of Aeronautics will work with you (free of charge) to update and keep your SAM registration active.

Dave Lehnert

(402) 471-7928

dave.lehnert@nebraska.gov

Tiffany Thompson

(402) 471-4411

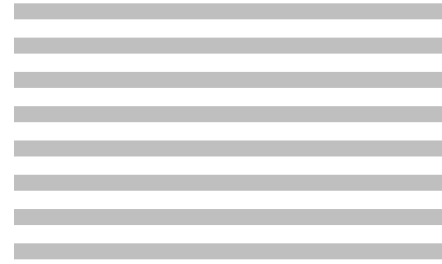
tiffany.thompson@nebraska.gov

QUESTIONS OR COMMENTS?

Call the NDOT Division of Aeronautics office at 402.471.2371

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EXAMPLE SCAM EMAIL SENT TO AN AIRPORT IN NEBRASKA

From: SAM Support Team <support@fsdgov.com>
Sent: Monday, April 15, 2024 1:45 AM
To: XXXXXX
Subject: Notification of Updated SAM Registrations | DSBS | FEMA Requirements for AIRPORT AUTHORITY OF XXXXXXXX | CAGE Code: XXXX | Renewal Deadline: 10/3/2024

Fsdgov.com is not a legitimate government address. All government address end with ".gov"

SAM Renewal Support | New Requirements
This email was sent by Automated Administrator Notification: SAM | DSBS REQUIREMENTS Update. Please do not reply to this message.
This email is intended for the following recipient:

Dear XXXXXXXX
AIRPORT AUTHORITY OF XXXXXXXX
XX
XX

Renewal Details:
Business Name: XXXXXX
CAGE Code: XXXXX
Contact: XXXXX
Expired Date: **10/3/2024**

Not applicable to Airport Sponsors.

DSBS: Profile Incomplete - **New Requirements**
Capabilities Statement: Missing Required Data - **Required**
Award History: TRUE

The System for Award Management ("SAM") profile associated with this CAGE/UEID identification information has not completed March 3, 2024 changes and New Required Data and is scheduled for deactivation on 10/3/2024.

(DO TO THE HIGH VOLUME OF INQUIRIES) THE DEPARTMENT OF LOGISTICS AGENCY (DLA) IS EXPERIENCING A HUGE DELAY IN PROCESSING REGISTRATIONS. THERE IS NO TIME FRAME IN WHICH BOTH DSBS SAM WILL PASS VALIDATIONS AND GO ACTIVE.

Reference your CAGE Code when calling in.
XXXXX
855-613-2700
M-F 9:00 am-5:30 pm EST

Thank you for your attention to this matter, and we appreciate your participation in the federal procurement process.

Sincerely,
SAM Support Assistance

The Department of Logistics Agency does not exist as a government agency. The Defense Logistics Agency or DLA is a military organization that manages the supply chain for the military. This is not applicable to Airport Sponsors.

NOT SURE IF THE EMAIL YOU RECEIVED IS A SCAM?

Question any email that does not come from a .gov address.

Forward any questionable emails to Dave Lehnert or Tiffany Thompson for confirmation.

Remember you should never have to pay a fee to register your SAM account.

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